

# Hamilton Mill Dental Associates

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Welcome to our practice  
We appreciate the trust you have placed in us

## Insurance

Professional services are rendered and charged to you, not your insurance company. **Please understand that the contract is between you and the insurance company and payment for services is your responsibility.** We will accept assignment of claims for primary insurance. **ALL DEDUCTIBLES AND FEE AMOUNTS NOT COVERED BY INSURANCE ARE DUE AT THE TIME OF TREATMENT.** We do not file secondary insurance.

Our office will not enter into a dispute with your insurance company over your claim. This is your responsibility and obligation. **If at the end of 60 days, your insurance company has not paid, you are responsible for the entire balance.** Upon request, we will supply you with a copy of the claim so that you can resubmit if necessary.

In order to honor any insurance benefits, you must provide insurance identification (i.e. insurance cards, phone numbers, & picture I.D.) and we must be able to verify the current benefits available.

**Please be advised that you may be billed for services that your insurance company will not cover due to exclusions or plan limitations.** In most cases, a pre-treatment estimate can be sent to your insurance company, therefore giving us an estimated portion due by you at time of service.

**Please be advised that we do not do amalgams (silver fillings) in our office. At times, insurance may pay the composite (white) restorations at a reduced rate, making you responsible for the balance owed.**

## Office Fees

Payment is expected at the time service is rendered. For your convenience we accept cash, check, Visa, Master Card, Discover, and American Express. If you present a check for insufficient funds or stop payment on an issued check, you will be charged a \$ 35.00 processing fee.

**In the event the delinquent account has been turned over to our collection agency a 40% collection fee will be added to your account for the entire balance.**

**If you break an appointment with our office, we ask for a 24 hour notice of cancellation.** If we do not receive a 24-hour notice, you will be charged a \$ 30.00 fee for the scheduled appointment. This fee cannot be charged to your insurance company. If you repeatedly miss scheduled appointments you may be asked to pursue treatment elsewhere.

**Dentists employed at this office are independent contractors.**

I have read and understand the statements outlined above.

Signed \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_ Date \_\_\_\_\_